# The Role of Ethics in Shaping Responsible AI Systems



Durva Ravnang Rumela Mitra Sachin Arora

Prin. L.N. Welingkar Institute of Management Development and Research (durvaravnang@gmail.com) (rumelamitra39@gmail.com) (sachinarora282@gmail.com)

This study investigates the ethical implications of artificial intelligence (AI), focusing on key factors such as data privacy, robustness, accountability, fairness, and transparency. As AI systems spread throughout industries, ethical concerns about these key domains have grown, attracting the attention of governments, developers, and the general public. The goal of this research is to investigate how ethical standards might be incorporated into AI systems to reduce potential hazards and connect AI development with human values. This paper addresses significant ethical concerns by examining present governance gaps, potential social effects, and the roles of stakeholders in the AI system. To reach these goals, a mixedmethods approach is used combining an empirical analysis based on a questionnaire survey with a comprehensive literature review. The literature review summarizes major findings from existing AI ethical studies, highlighting pressing issues such as data privacy violations, accountability gaps, and data security challenges. To complement the literature research, a structured questionnaire survey was conducted to collect primary data from individuals. 106 individuals voluntarily participated in this survey. Inferential statistical tools like Reliability Statistics, Pearson's Correlation, and Chi-Square were utilized for empirically examining the data. Questions were designed to test hypotheses related to the study's central research questions, such as whether increased transparency in data usage affects data privacy concerns and the role of government regulations in enhancing data privacy. Each hypothesis highlights a specific area of interest in AI ethics, allowing the study to examine both the practical and perceived consequences of various ethical interventions. The findings show that, while transparency about data usage practices can help alleviate privacy concerns, it does not significantly reduce them due to lingering mistrust in AI systems and data handlers. The survey indicates a significant correlation between the prioritizing of encryption techniques, informed consent, and user trust in data security measures in AI systems. Furthermore, respondents strongly supported regulatory initiatives as a means of ensuring AI responsibility, indicating a growing expectation of outside intervention to handle AI-related dangers. Finally, the study sheds light on attitudes toward job displacement and the role of retraining and upskilling initiatives as ethical responses to mitigate AI's economic impact. In conclusion, this study underlines the importance of a balanced strategy that includes technical, legislative, and ethical safety measures to guarantee that AI systems work responsibly and ethically.

Keywords: Artificial Intelligence, Data Privacy, AI Governance, Ethical Frameworks, Bias in AI

#### 1. Introduction

Artificial intelligence (AI) is rapidly transforming sectors of society, ranging from healthcare and education to automation and beyond (Dwivedi et al., 2019). This rapid advancement, particularly with generative AI models such as ChatGPT (AI Chatbot), DALL-E (Text-to-Image AI model), Gemini (AI Chatbot), and others, has spurred fresh arguments about the ethical implications of these technologies. As these systems grow in capability and accessibility, they bring both potential benefits and complex risks, which require responsible and transparent advancement. The cryptic nature of complicated AI algorithms frequently makes it difficult to understand how they arrive at specific results or decisions, raising concerns regarding accountability, bias, and transparency, all of which are essential for establishing public trust. Without a clear knowledge of how these systems work, consumers may interpret AI decisions as random or biased, declining trust in AI (HosaiN et al., 2023). To address these challenges, businesses and developers must prioritize designing AI systems that are easily interpretable, enabling users to follow the reasoning behind AI-driven decisions (Diaz-Rodriguez et al., 2023).

The study investigates several core propositions to address these ethical concerns. The first proposition investigates whether transparency regarding how information is used in AI systems has a major impact on users' data privacy concerns, to determine whether openly communicated data practices can reduce privacy concerns among users. The second proposition explores the relationship between stronger encryption protocols and informed consent, and their combined effect on addressing data privacy issues, suggesting that reinforcing these two elements may contribute to a more secure and respectful handling of user data. The third proposition examines whether AI-induced job displacement has a major impact on the implementation of retraining and upskilling programs, to determine if firms actively respond to job displacements with effective workforce development programs. The fourth examines the potential effect of government regulations on addressing AI-related data privacy concerns, arguing that rigid policies and regulations may play an important role in assuring data protection and privacy in AI systems. Finally, the fifth proposition investigates whether recognizing data privacy as an ethical issue is linked to holding companies accountable for AI-related errors, to explore whether viewing privacy through an ethical lens could drive greater corporate

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Privacy and data protection aggravate ethical concerns about AI (Ashok et al., 2021). These systems frequently rely on substantial personal data, raising questions about permission, misuse, and poor monitoring. Maintaining user privacy through strong data protection systems is critical for building confidence and encouraging the ethical usage of AI (Ali et al., 2023).

Accountability is another key ethical dilemma, as AI systems' increasing autonomy complicates the issue of accountability (De Sio et al., 2021). When AI systems make decisions, it can be difficult to determine who is responsible for those decisions and their consequences (Rudin, C., 2019). This accountability gap demands comprehensive suggestions on issues such as system behaviour transparency, accountability systems, and techniques for managing unforeseen consequences. To ensure that AI systems are built ethically and responsibly, developers, companies, and other stakeholders must all commit to taking on the responsibility (Schwartz et al., 2022).

Furthermore, the increasing use of generative AI has raised public concern about its ethical consequences, such as privacy, bias, accountability, and job displacement (Ooi et al., 2023). These numerous concerns influence public perceptions of AI, emphasizing the importance of strategies for developing and maintaining trust in AI technology. The revolutionary powers of advanced AI models highlight the importance of trustworthy systems and thorough legal frameworks that specify when, how, and where AI systems can be ethically used (Montemayor, C., 2023).

### 2. Review of Literature

The three primary ethical issues with AI systems are accountability, transparency, and data privacy. Since AI systems frequently use large sensitive datasets for training, which increases the danger of misuse and unauthorized access, data privacy is paramount (Azam et al., 2022). Prominent incidents, such as the Cambridge Analytica incident, show how AI can violate user privacy by using private information without permission to influence political outcomes (Cheng et al., 2021). Concerns over security and privacy have been raised by breaches in AI systems used in the healthcare industry to analyze sensitive patient data. Since a lot of AI platforms function as "black boxes", making it difficult for users to understand or have faith in their judgments, transparency in AI is equally crucial ("The World We Want to Live in: Compendium of Digitalisation, Digital Networks, and Artificial Intelligence," 2022). For instance, financial AI tools may refuse loans without providing a clear explanation, and medical AI systems may suggest therapies without providing the underlying justification. This opacity encourages mistrust and highlights the necessity of systems that offer clear justifications for their results. Transparency and accountability are closely associated with AI because of the opaque nature of these systems, which makes it difficult to assign blame when decisions cause injustice or harm (Bleher & Braun, 2022). Without accountability and transparency, ethical concerns could outweigh AI's advantages, eroding user confidence and responsibly preventing technological adoption.

Numerous studies highlight how, depending on how it is used, AI may either strengthen or weaken human rights and social fairness. AI has the potential to improve social justice and equality if it is created using inclusive datasets and is constructed transparently. However, biases in the training data may be unknowingly reinforced by data-centric AI systems, producing biased results (Nasir et al., 2024). Similar to how utilitarian and social contract theories have produced divergent AI behaviours that jeopardize public safety, autonomous car AI built with a utilitarian framework may encounter ethical dilemmas in accident situations and may make choices that go against societal norms (Kormelink, 2019). Aligning AI systems with human rights requires ethical AI management, especially regarding data protection, informed consent, and bias reduction. To mitigate potential risks and ensure that AI systems benefit society while safeguarding individual rights, foundational principles and recent research call for strong regulatory frameworks and ethical standards that foster accountability, transparency, and responsible AI governance.

#### **Transparency & Data Privacy Concerns**

Transparency in AI is becoming more widely acknowledged as being essential to tackling privacy issues while enhancing user confidence. Transparency reduces concerns about data misuse by assisting users in understanding how their data is gathered, processed, and used (Dwivedi et al., 2019b). By granting consumers the right to explanation and mandating that AI systems be evaluated for privacy hazards, legislative frameworks such as the GDPR and the Algorithmic Accountability Act seek to increase transparency (Butt, 2024). However, because AI algorithms are inherently complicated, some academics say that transparency is essential for addressing privacy problems, while others argue that it may not completely eliminate privacy risks. They claim that in order to effectively safeguard user data, transparency by itself is inadequate and needs to be combined with strong data security strategies like federated learning and differential privacy (Huang et al., 2022). Differential privacy is now an integral component of data analysis that protects privacy, enabling companies to use AI without endangering the privacy of individuals ("Encountering Artificial Intelligence: Ethical and Anthropological Investigations," 2023). The concept of "contextual integrity" proposed by (Nissenbaum, 2011) has aided us in understanding the difficulties associated with privacy in the digital age. Her theory states that when information is illegally shared in a variety of contexts, privacy violations occur. This is particularly crucial with AI since information collected for one use may be used for another, potentially violating privacy expectations and contextual norms. Federated learning, which was introduced by (McMahan et al. 2017), lowers the danger of data breaches and improves privacy by guaranteeing that raw data never leaves local devices. These varied viewpoints highlight the need for explain ability, strict security measures, and governmental monitoring in order to achieve complete privacy protections.

#### **Encryption, Informed Consent, and Data Security**

Informed consent and encryption are crucial security measures for preserving data privacy in AI systems, according to research on the technical elements of AI ethics (Taimoor & Rehman, 2021). Most people agree that encryption is an essential tool for maintaining data security throughout the AI lifecycle, assisting in the prevention of breaches, illegal access, and data manipulation. Data security protocols, such as encryption and differential privacy, are particularly valuable as they allow AI systems to analyse vast datasets without exposing individual data points, thereby minimizing privacy risks. Informed consent mechanisms are equally important; they empower users by providing them control over how their data is collected, processed, and stored. By ensuring that users can communicate their explicit consent and are aware of AI data usage policies, trust is strengthened, and they are better equipped to decide whether to participate in data-driven AI efforts. It is debatable, nonetheless, whether these steps are sufficient to give people a sense of data security. Proponents argue that in order to improve data security and protect against privacy breaches-which are especially important as customers grow more conscious of their rightsstronger encryption and informed consent procedures are required. However, critics point out that if AI systems continue to be opaque, restricting user awareness of the AI's data consumption and decision-making, even strong encryption and permission may not adequately solve privacy concerns. Furthermore, consent models frequently fail to handle complex data flows, where data may be used for purposes other than those initially agreed upon. For this reason, some advocate for improved frameworks that successfully protect privacy in AI systems by combining user-oriented consent protocols, secure data practices, and transparency.

### Job Displacement and Ethical Responses in AI

A significant study has been conducted on how automation changes labour markets and the moral obligation of businesses to assist impacted individuals through retraining and upskilling programs because of the ethical and economic effects of AI on job displacement ((Budhwar et al., 2023). Many regular jobs have been mechanized by AI's integration into industries, endangering established positions and raising concerns about job redundancy, especially among white-collar workers in fields like design, marketing, and customer service. Studies highlight the moral significance of reskilling and upskilling initiatives to assist workers in adjusting to an AI-driven labour market in order to mitigate these effects. For example, programs in AI-enhanced businesses promote retraining in abilities like creativity, critical thinking, and emotional intelligence that AI cannot replace (Morandini et al., 2023). Governments, corporations, and academic institutions must work together to provide the workforce with skills that are relevant to the future while striking a balance between job stability and AI developments. Retraining programs' efficiency as an ethical solution for AI-induced job displacement, however, is a matter of debate. Supporters contend that reskilling initiatives give workers the assistance they need to move seamlessly into new positions that require human skills above and beyond what AI can do. However, critics doubt the effectiveness of these initiatives, pointing out that they frequently fail to meet the various needs of displaced workers and might not keep up with the quick developments in artificial intelligence, placing some job categories at risk. This discussion highlights the need for extensive, well-funded retraining programs that not only prevent job loss but also develop a workforce that is adaptable to technological disruptions. The relationship between AIinduced job displacement and the implementation of successful retraining and upskilling programs is directly aligned with this debate, which emphasizes the need for comprehensive, well-funded retraining initiatives that not only mitigate job loss but also foster a workforce resilient to technological disruptions.

#### **Government Regulation and AI Ethics**

In order to balance innovation with public safety, privacy, and accountability, government laws are essential to the management of ethical AI research. A variety of data protection and AI-specific rules from various nations make up the current legal environment. The EU's General Data Protection Regulation (GDPR), for example, provides significant data privacy regulations, but it mostly addresses data handling rather than the ethical implications of AI decision-making (Stahl, 2021). Nevertheless, these rules frequently fall behind the pace of AI development, creating oversight gaps that organizations like the World Economic Forum, the IEEE (Institute of Electrical and Electronics Engineers), and the OECD (The Organization for Economic Co-operation and Development) try to close with ethical standards and directives to encourage the responsible use of AI ("Factoring Ethics in Technology, Policy Making, Regulation and AI," 2021). As demonstrated by the World Economic Forum's toolkit for governments & corporations and the OECD's AI principles, both projects highlight the need for a worldwide strategy that can promote consistent standards and best practices. Case studies illustrate the complexities of oversight by highlighting both the positive and negative aspects of AI governance. For instance, as part of its evolving approach to AI oversight, the U.S. has implemented sector-specific measures including voluntary compliance guidelines for federal agencies and AI risk assessments. Disputable situations like Lethal Autonomous Weapon Systems (LAWS), however, highlight ethical dilemmas about responsibility and legality, particularly when it comes to autonomous systems used in combat ((Lin et al., 2008). Furthermore, the risks of using personal data without explicit consent are highlighted by privacy violations committed by giant corporations such as Google and Facebook, highlighting the regulatory obstacles to genuine control over personal data. Although the GDPR offers a model of strict data privacy restrictions, discussions continue regarding whether these top-down laws adequately address the ethical and individual autonomy issues that AI entails. Critics contend that more robust safeguards and control systems are required to handle the complex ethical issues that artificial intelligence (AI) raises, even though strict laws like the GDPR are successful in establishing standards for data processing.

#### **Corporate Accountability and Ethical Responsibility**

Accountability and corporate responsibility in AI ethics are closely related, especially when it comes to biases and mistakes in AI-driven choices. Accountability in AI includes assigning accountability for acts and outcomes that the AI system creates, a concept that existing rules, notably in Europe, emphasize by prioritizing fairness and alignment with human values (Usmani et al., 2022). But accountability is still a complicated, multifaceted problem with no universally accepted definition, which can distort public opinion and policy. Assigning responsibility is difficult because of this ambiguity, particularly when multiple parties-developers, data providers, system operators, and end users-contribute to the lifecycle of the AI system. Businesses utilizing AI are thought to have an ethical obligation to resolve AI-related mistakes and unforeseeable consequences, particularly when they affect data privacy and cause harm (Bartneck et al., 2020). Studies suggest that organizations are obligated to implement policies that ensure accountability, such as creating rectification mechanisms for AI-related harm and ensuring the auditability of algorithms and decision processes. In addition to encouraging responsibility, auditability entails tracking the AI's activities and informing the user of any design compromises, reducing harm and building confidence. Case studies highlight the difficulties of assigning blame, as demonstrated by situations such as driverless car crashes, skewed financial algorithms, and poor medical advice ("Artificial Intelligence in Society," 2019). These stories highlight the significance of corporate accountability systems to avoid and correct errors by demonstrating how AI judgments can disproportionately affect people without clear recourse. A case involving a loan approval system driven by AI that discriminated against particular demographic groups, for example, emphasizes the moral requirement that businesses keep an eye out for and eliminate these biases. By implementing user-centered rectification procedures, periodic algorithmic audits, and transparency, corporations can reduce these risks. Creating rules that support informed consent and data privacy is another aspect of the idea of corporate accountability, which calls on businesses to control and publicly disclose their digital activities (Lobschat et al., 2019). By acknowledging privacy as an ethical concern, firms are more likely to be held accountable for AI-related blunders. In a nutshell, companies are urged to implement explicit accountability procedures in order to control the moral hazards connected to AI, indicating a dedication to accountable and open AI governance.

### 3. Purpose of Research

The objective of this study is to investigate the ethical implications of artificial intelligence (AI), with an emphasis on concerns about transparency, accountability, data privacy, and justice in AI-driven decision-making. Understanding how transparency, corporate responsibility, regulatory oversight, and technical safeguards affect ethical AI deployment is essential as AI systems increasingly influence decisions across a range of industries. The purpose of this study is to determine whether public concerns about data privacy and bias in AI can be adequately addressed by regulatory frameworks, technical solutions like encryption and informed consent, and corporate accountability. By examining these components, the study hopes to demonstrate how ethical considerations and accountability frameworks can promote responsible AI use that is consistent with public trust and societal values. In the end, it will offer guidance to organizations, legislators, and developers who are dedicated to building ethical and trustworthy AI systems.

## 4. Research Methodology

This study's research methodology adopts a mixed-methods approach, integrating an empirical analysis using a structured questionnaire survey alongside a comprehensive literature review. An essential understanding of current AI ethical frameworks is given by the literature study, which also highlights prevalent challenges such as data security issues, accountability gaps, and data privacy violations. To gather primary data, a survey was conducted with 106 voluntary participants, focusing on user perceptions and ethical attitudes toward AI. Inferential statistical techniques like Pearson's Correlation, Chi-Square tests, and Reliability Statistics were used to test hypotheses about corporate accountability, AI transparency, and the impact of regulations on data privacy. These tests validated findings and offered insights into the relationships between variables.

#### **Research process workflow**



### **Objectives of research**

- 1. To investigate whether transparency in AI data usage can reduce users' concerns about data privacy.
- 2. To investigate how informed consent procedures and encryption might improve data privacy and user confidence in AI systems.
- 3. To examine organizations' responsibilities to solve ethical issues, particularly when AI-related blunders affect data privacy and equity.
- 4. To investigate public perceptions of AI-driven job displacement and assess the morality of retraining and upskilling initiatives as remedies.
- 5. To investigate the relationship between AI-related data privacy concerns and the implementation of stricter government regulations on AI systems.

### The Following Hypotheses were Framed for the Study

 $H_0A$ : There is no significant relationship between job displacement caused by AI and the implementation of retraining and upskilling programs.

 $H_0B$ : There is no significant relationship between AI-related data privacy concerns and the implementation of stricter government regulations on AI systems.

 $H_0C$ : There is no significant relationship between recognizing data privacy concerns as an ethical issue in AI and the belief in holding companies accountable for AI-related errors.

 $H_0D$ : Increased transparency about data usage in AI systems has no significant effect on reducing data privacy concerns among users.

 $H_0E$ : There is no significant relationship between prioritizing stronger encryption and informed consent in AI systems for data privacy.

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The research methods followed in the study are represented in Table 1.

Table 1		
Research Methods		
Title	Particulars	
Research Design	Exploratory and Descriptive Research Design	
Sample Size	106	
Study Area	All over India	
Sampling Technique	Random Sampling	
Research Instrument	Structured Questionnaire 5-Point Likert Scale	
Statistical Methods	Cronbach's Alpha, Chi-Square, Pearson's Correlation	

## 5. Data Analysis and Interpretation

Data analysis of the responses collected from 106 participants identified five major dimensions of the ethical implications of Artificial Intelligence (AI). These five dimensions are Transparency, Encryption & Informed consent, Job displacement & upskilling programs, Accountability, Data privacy & regulatory measures. The analysis of data collected from responses is mentioned below

Variables of Study					
Attributes	Independent Variable	Dependent Variable			
Transparency	Transparency in AI usage	Data privacy concerns			
Encryption & informed consent	Stronger encryption measures	Informed consent in AI			
Job displacement & upskilling programs	Retraining and upskilling programs	Job displacement			
Accountability	Recognition of privacy as an ethical issue	Accountability of AI companies			
Data Privacy & Regulatory measures	Stricter government regulations	Data privacy concerns			

Table 2 Represents	the	Variables	Included	in the	Study.
1					~

A structured questionnaire was designed on a 5-point Likert Scale (1 representing highly disagree and 5 representing highly agree). Cronbach's Alpha Value was (0.824) significantly reliable. (Refer Table 3)

Table 2

Table 5			
Cronbach's Alpha			
Reliability Statistics			
Cronbach's Alpha	No. of Items		
0.824	26		

Hypothesis testing was done through the Chi-Square Test. The findings are mentioned in Table 4

It was found that there is a significant relationship between job displacement caused by AI and the implementation of retraining and upskilling programs. There is a significant relationship between AI-related data privacy concerns and the implementation

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of stricter government regulations on AI systems. It was also found that there is a significant relationship between recognizing data privacy concerns as an ethical issue in AI and the belief in holding companies accountable for AI-related errors.

Table 4				
CHI-SQUARE TEST				
Hypotheses	No. of Valid Cases	Pearson Chi-Square Value	df	Asymptotic Significance (2-sided)
H <sub>0</sub> A	106	62.553ª	16	<.001
H <sub>0</sub> B	106	47.098 <sup>a</sup>	16	<.001
H <sub>0</sub> C	106	50.090ª	16	<.001

Pearson correlation reflected a significant relationship (0.721) between increased transparency about data usage in AI systems and reduced data concerns among users. It was also found that there was a significant correlation (0.753) between prioritizing stronger encryption and informed consent in AI systems for data privacy. Table 5 represents the two significant correlation values. Other values were moderate in terms of significant correlation.

Table 5				
Pearson's Correlation				
Variables	<b>Pearson's Correlation</b>	Sig.(2-tailed)		
Transparency about Data Usage and Data Privacy Concerns	0.721	0.000		
Stronger encryption/security measures and informed consent	0.753	0.000		

### 6. Findings of the Study

The study examined numerous hypotheses to investigate the links between major ethical concerns in AI and potential methods to address them. Using Pearson's Chi-Square tests and Pearson's Correlation analyses, significant relationships were identified, supporting the influence of ethical practices on AI governance. Below are the findings for each hypothesis:

### 1. Job Displacement and Retraining Programs:

There is a statistically significant relationship between AI-driven job displacement and the implementation of retraining and upskilling initiatives. This suggests that organizations are indeed responding to AI-induced job displacement by introducing reskilling programs, potentially aligning with ethical expectations to support workers affected by technological disruptions.

## 2. Data Privacy Concerns and Government Regulation:

There is a strong association between rising data privacy concerns and the demand for stricter government oversight in AI. The findings imply that as public awareness of privacy issues grows, regulatory bodies are more likely to implement stricter controls to address these concerns.

#### 3. Data Privacy as an Ethical Issue and Corporate Accountability

When data privacy is viewed through an ethical lens, there is a stronger expectation for corporate accountability in addressing and rectifying AI-related errors. This finding supports the notion that ethical recognition of data privacy concerns can lead to increased corporate responsibility and corrective actions.

## 4. Transparency and Data Privacy Concerns (H<sub>0</sub>D)

Transparency about data practices significantly impacts data privacy concerns, with higher transparency correlating to reduced privacy apprehensions among users. This result highlights the role of transparency in fostering user trust and mitigating privacy risks.

#### 5. Encryption, Informed Consent, and Data Privacy(H<sub>0</sub>E)

Prioritizing encryption and informed consent mechanisms significantly enhances users' perceptions of data security, which can contribute to better data privacy in AI applications.

These findings underscore the importance of ethical safeguards in AI, including transparency, regulatory oversight, corporate accountability, and technical measures like encryption and informed consent, in addressing data privacy, job displacement, and public trust in AI systems.

# 7. Managerial Implications

## **Ethical Decision-Making Framework for AI**

- 1. Business executives can improve organizational transparency and accountability by utilizing the study's findings regarding the need for robust accountability frameworks. To reinforce the organization's commitment to ethical AI practices, company leaders can make sure that AI decisions are traceable and that potential risks are handled efficiently by integrating necessary auditing mechanisms within AI systems.
- 2. The study's emphasis on upskilling as an ethical response to AI-driven job displacement offers business executives insightful guidance. Using this knowledge, executives can design policies that support staff development by highlighting key abilities like creativity, emotional intelligence, and critical thinking. This connects the company with ethical workforce management requirements while also assisting employees in adjusting to an AI-enhanced workplace.

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- 3. Findings regarding the importance of encryption and informed consent for data security are crucial for legislators developing moral AI frameworks. Working together, lawmakers and AI policy regulators can help create more flexible and robust regulations that keep up with the rapid advancements in AI.
- 4. Insights emphasizing transparency and data privacy can aid NGOs and educational institutions in creating AI literacy programs. These initiatives empower the public to make informed choices about AI technologies, understand their rights, and foster a community that upholds ethical AI standards.
- 5. The findings can assist investor relations teams in communicating the company's ethical AI approach, as stakeholders place a greater value on ethical activities. These teams can exhibit corporate responsibility and draw in stakeholders who value ethical investments by providing transparent reports on AI governance and privacy practices.



Organizations could make sure that AI deployment stays trustworthy and accountable by incorporating these management consequences and promoting ethical AI development that complies with legal requirements, societal expectations, and corporate accountability standards.

## 8. Conclusion

This study highlights how important ethics are in creating responsible AI systems, focusing on the need for transparency, accountability, and strong data protection to build public trust and reduce risks tied to AI. The findings show that ethical practices—such as greater transparency, improved encryption, clear consent processes, and strong regulatory oversight—play a key role in shaping how users feel about privacy and corporate responsibility. The study also finds a strong connection between job losses due to AI and the importance of providing retraining programs, showing that supporting workers is a vital part of responsible AI use. Overall, the results suggest that a balanced approach, which includes technical protections, flexible regulations, and accountability from companies, is necessary to make sure AI aligns with societal values and laws. This study ultimately calls for ongoing collaboration across fields and updates to regulations to ensure AI benefits society, protects individual rights and promotes fairness.

## 9. Limitations

- AI technologies and ethical standards evolve rapidly, potentially making certain findings or recommendations outdated as new advancements and regulations emerge. This study may need updates to stay relevant to future developments in AI ethics.
- The study assumes that ethical concerns like transparency and accountability are universally valued, but cultural differences may lead to varying perceptions of what constitutes ethical AI. This cultural bias may limit the relevance of the findings in certain regions or industries.
- Insights from AI developers or practitioners who design and implement AI systems could provide practical perspectives on ethical challenges. The study may lack direct input from these stakeholders, limiting the understanding of operational ethical complexities.

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